

The following is a quick start guide to get you started with the RX-HDX thin client solution. Once you complete these steps, you will be eligible to:

Gain access to NoTouch Center and unlock the 1-year bundled software maintenance update subscription that comes with your RX-HDX purchase to access future software and RX-HDX firmware updates

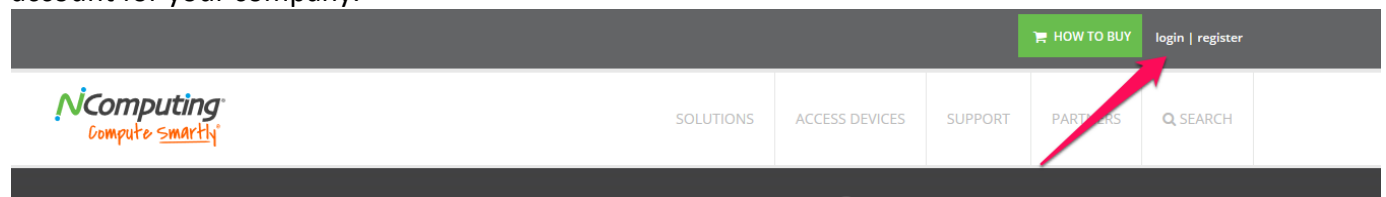
Extended default RX-HDX hardware warranty (extending the standard 1-year from the date of manufacture warranty to 1-year from the first time seen by NoTouch Center)

Asset management of deployed RX-HDX devices with NComputing Management Portal and expedited hardware warranty claims

Steps:

1. Create a new NComputing Management Portal account – this is where you will be able to register and manage your RX-HDX devices and download NoTouch Center and future software/firmware upgrades

Go to www.ncomputing.com, click on login|register to create NComputing Management Portal account for your company.



2. Download NComputing Virtual Appliance (which includes NoTouch Center installation)

Once you have created an NComputing Management Portal account, you will be able to download the NComputing Virtual Appliance.

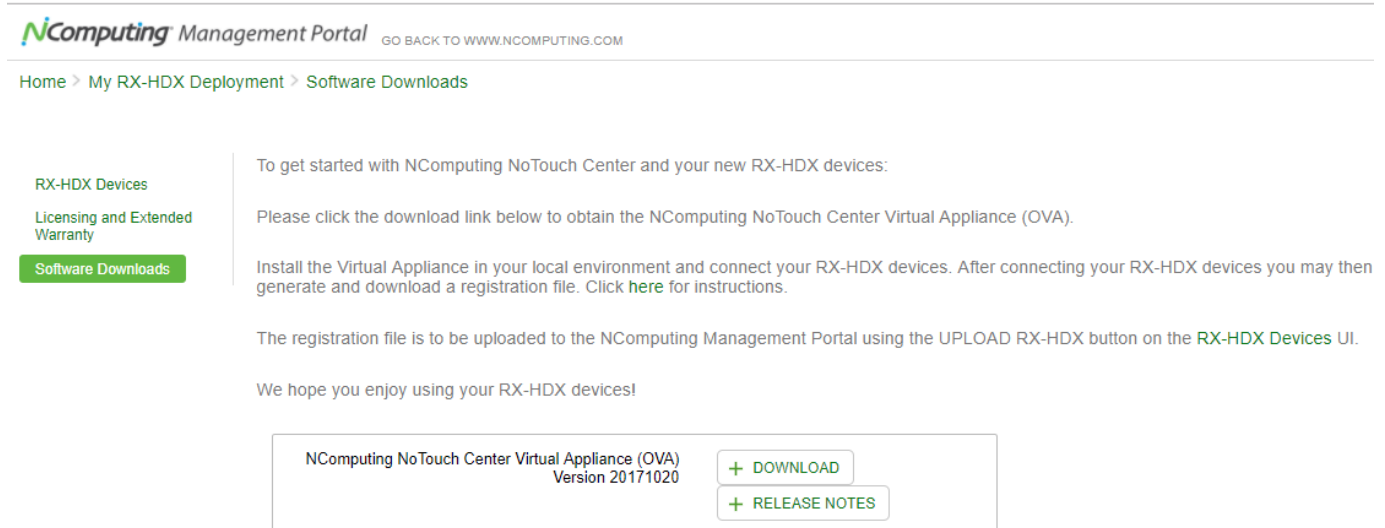
The NComputing Virtual Appliance is a 64bit Linux-based Virtual Appliance (VA) preconfigured to run in virtual machine environment. It includes NComputing NoTouch Center to manage RX-HDX thin clients plus an easy-to-use web-based administration interface to perform tasks such as updating or backing up the Virtual Appliance.

To download NComputing Virtual Appliance:

Login to NComputng.com website using your account created in step 1. Then, click on the 'management portal' link on the top menu to access the NComputing Management Portal. Select "My RX-HDX Deployment":



Then select the “Software Downloads” tab and click on NComputing NoTouch Center Virtual Appliance to download the OVA file. The NComputing NoTouch Center Virtual Appliance is shipped as an OVA file (Open Virtualization Archive), the single-file version of an Open Virtualization Format image that can be easily used with all current virtualization platforms.



3. Install NComputing NoTouch Center Virtual Appliance

Once the Virtual Appliance (OVA file) has been downloaded, please follow the instruction in the link provided below to install the NComputing NoTouch Center Virtual Appliance.

http://rx-hdx.ncomputing.com/kb/NComputing_Virtual_Appliance

4. Connect your RX-HDX devices to NoTouch Center

Once NComputing NoTouch Center Virtual Appliance has been installed, you can then establish RX-HDX thin client connections with NoTouch Center in multiple ways. Please refer to the link below for details.

[http://rx-hdx.ncomputing.com/kb/Short_introduction_\(NTC\)](http://rx-hdx.ncomputing.com/kb/Short_introduction_(NTC))

5. Register your RX-HDX devices with NComputing Management Portal and access RX-HDX firmware update

Once your RX-HDX devices are connected to NoTouch Center, you can then register your RX-HDX devices to NComputing Management Portal to access RX-HDX firmware updates and asset manage your deployed RX-HDX devices from NComputing Management Portal. If there are any updates to NoTouch Center, you can also find the software update files here. Please refer to the link below for details:

http://rx-hdx.ncomputing.com/kb/NoTouch_Center_RX-DX_Client_list_for_device_registration

The screenshot shows the 'NComputing Management Portal' interface. At the top, there is a navigation bar with the logo and a link to 'GO BACK TO WWW.NCOMPUTING.COM'. Below the navigation bar, a breadcrumb trail reads 'Home > My RX-HDX Deployment > Software Downloads'. On the left side, there is a sidebar with three links: 'RX-HDX Devices', 'Licensing and Extended Warranty', and 'Software Downloads' (which is highlighted in green). The main content area contains several status messages and a list of software updates. The first message states: 'All of your RX-HDX devices have current Software Maintenance Update licenses.' The second message states: 'You are eligible to download the latest NComputing NoTouch Center software update and NComputing RX-HDX Firmware update.' The third message states: 'Please remember to keep all of your RX-HDX Software Maintenance Update licenses current for continued uninterrupted availability to the latest NComputing NoTouch Center software updates.' Below these messages, there is a table of software updates. Each row contains the name of the update, its version, and two buttons: 'DOWNLOAD' and 'RELEASE NOTES'.

Software Update	Version	Download	Release Notes
NComputing NoTouch Center Virtual Appliance (OVA)	Version 20171020	+ DOWNLOAD	+ RELEASE NOTES
NComputing NoTouch Center Virtual Appliance Update (DEB)	Version 4.2.459	+ DOWNLOAD	+ RELEASE NOTES
NComputing NoTouch Center Update (DEB)	Version 4.2.459	+ DOWNLOAD	+ RELEASE NOTES
NComputing RX-HDX Firmware Update (LFI)	Version Version 2.40.2256	+ DOWNLOAD	+ RELEASE NOTES

6. Upgrade RX-HDX firmware (recommend using NoTouch Center)

Once you download the RX-HDX firmware update file from NComputing Management Portal, there are multiple ways to update the firmware to your RX-HDX devices. We recommend using NoTouch Center to deliver the firmware update. Please refer to the link below on different ways to update the RX-HDX firmware.

http://rx-hdx.ncomputing.com/kb/Firmware_Update