

## Enabling Dual Monitor Display on RX300

### Pre-Installation Requirements: Dual Monitor Display License & Secondary Display Adapter Kit

User is given a complementary 6-month license to Dual Monitor Display upon registration via vSpace Manager. Afterwards, the license shifts to an annual subscription.

Annual License Price
\$49

The parts will include one (1) cable and one (1) Secondary Display Adaptor.

Adapter Type	Manufacture ID	MSRP
VGA	700-0021	\$59
DVI	700-0022	\$59



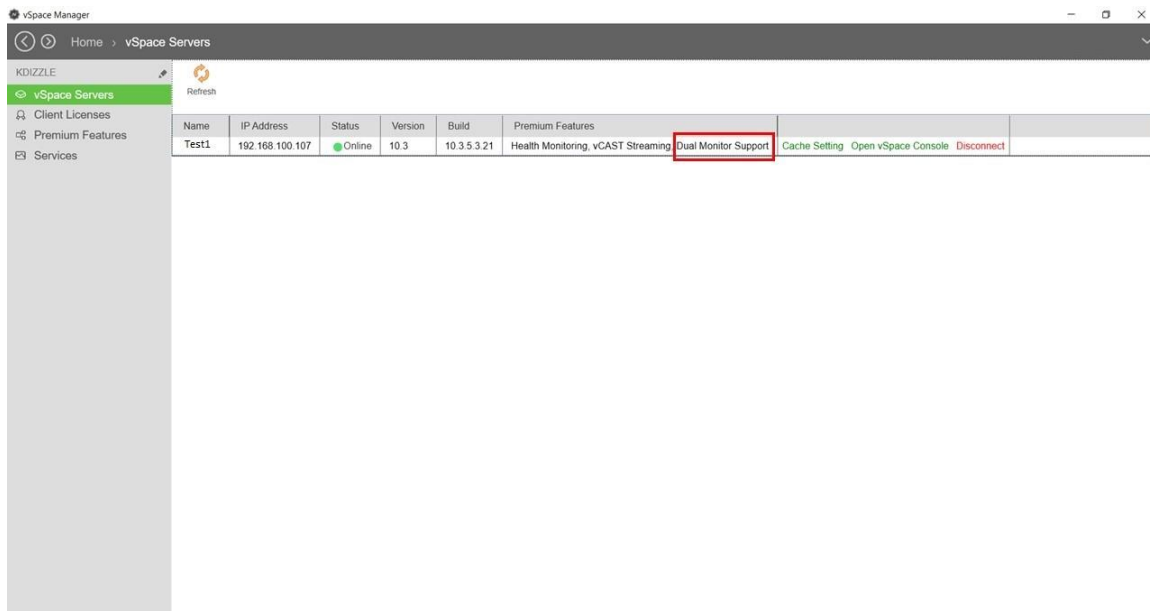
## Before installation, verify Dual Monitor Display valid license

Customer must have the following minimum vSpace Pro 10 and RX300 firmware versions for Dual Monitor Display:

- vSpace Pro 10.3.5 or higher
- RX300 2.0.9 or higher

### From the *host machine*...

1. Open vSpace Manager → vSpace Servers to check the Dual Monitor Display license is active.



2. Go to Premium Features and click 'Allocate' to allocate to a specific vSpace Pro Server. If needed, purchase additional Dual Monitor Display license(s) for other vSpace Pro Server(s), redeem from vSpace Manager, and subsequently allocate to vSpace Pro Server(s).

vSpace Manager

Home > Premium Features

KDIZZLE

vSpace Servers

Client Licenses

**Premium Features**

Services

Redeem License Key

Refresh

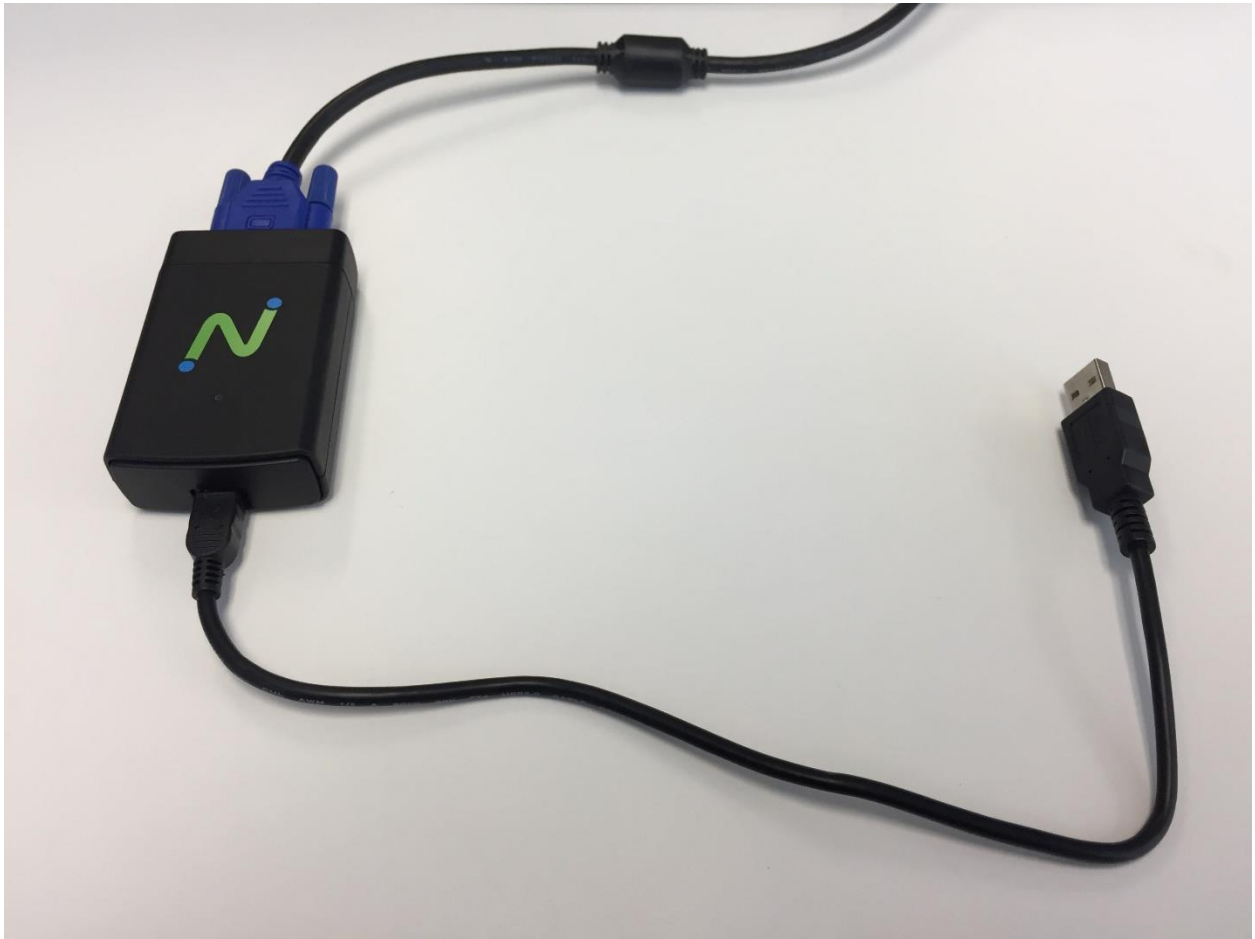
Name	Purchased On	Expires On	Total	Unallocated	Trial		
Health Monitoring	Feb 11 2017	Feb 11 2018	1	0	No	<a href="#">Allocate</a>	<a href="#">Return</a>
vCAST Streaming	Feb 11 2017	Feb 11 2018	1	0	No	<a href="#">Allocate</a>	<a href="#">Return</a>
Dual Monitor Support	Feb 11 2017	Feb 11 2018	1	0	No	<a href="#">Allocate</a>	<a href="#">Return</a>

## Setup

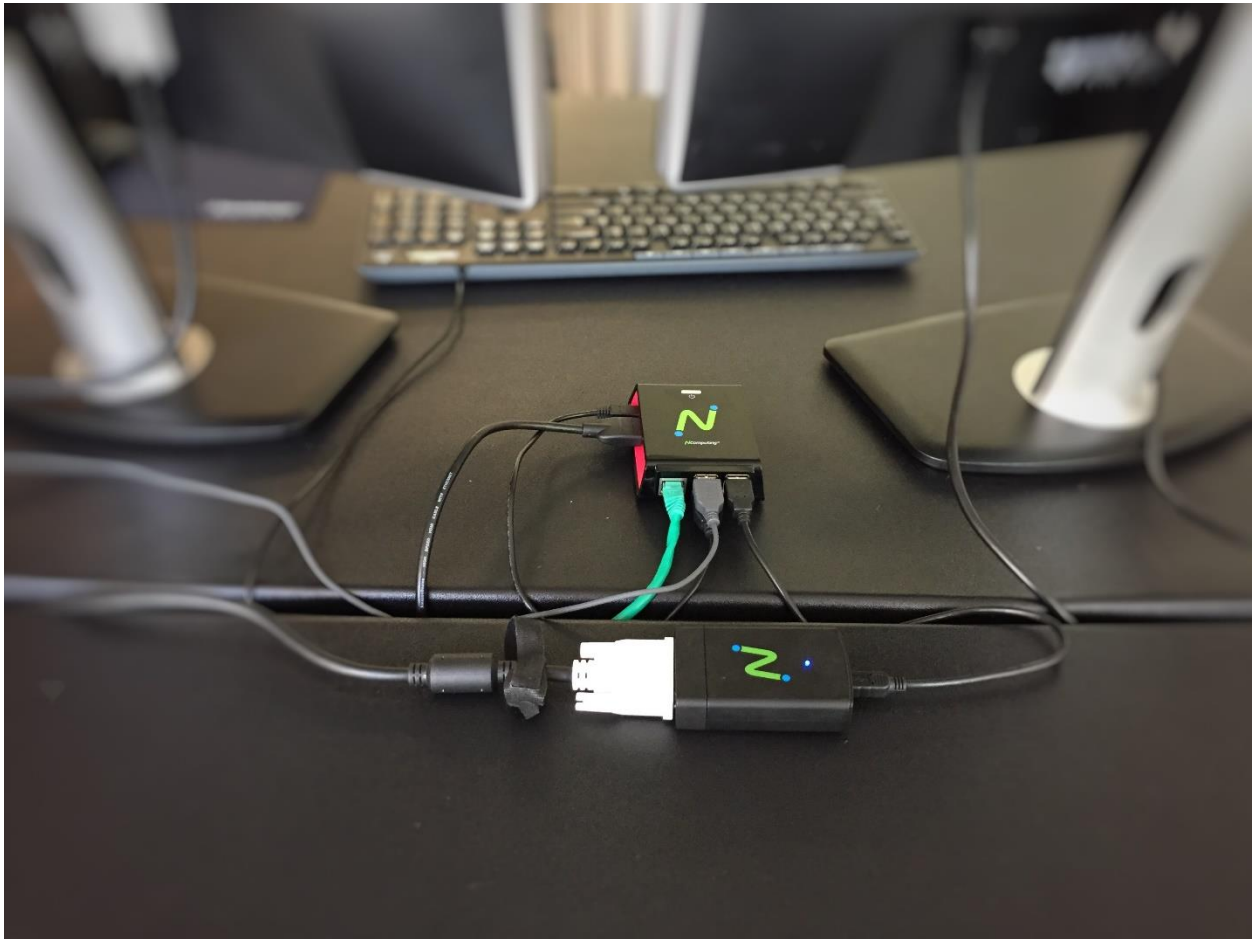
3. Using the *second monitor*, connect the VGA/DVI end to the NComputing adapter.



4. Take the XD end of the cable and connect to the VGA/DVI adapter.



5. Connect the USB end of the cable to the back of the RX300 device. (Now there should be only *one open port* remaining on the RX300 as three are being used for the keyboard, mouse, and Dual Monitor Display).

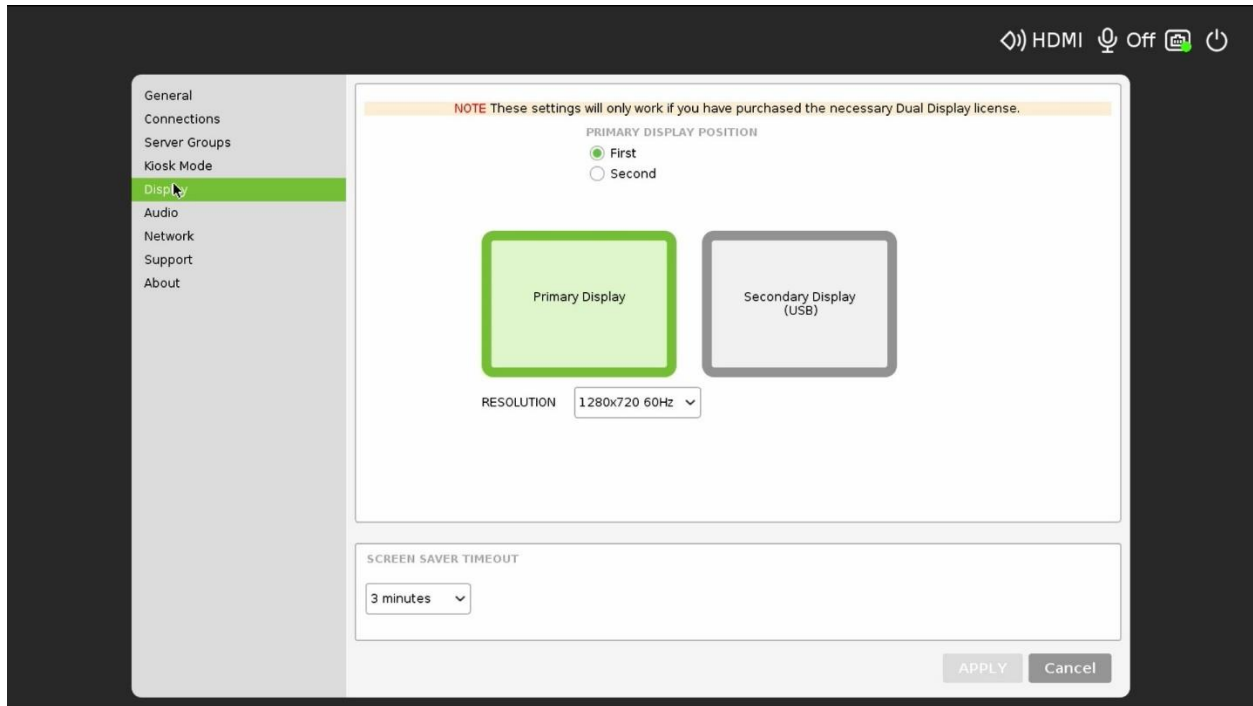


## Installation

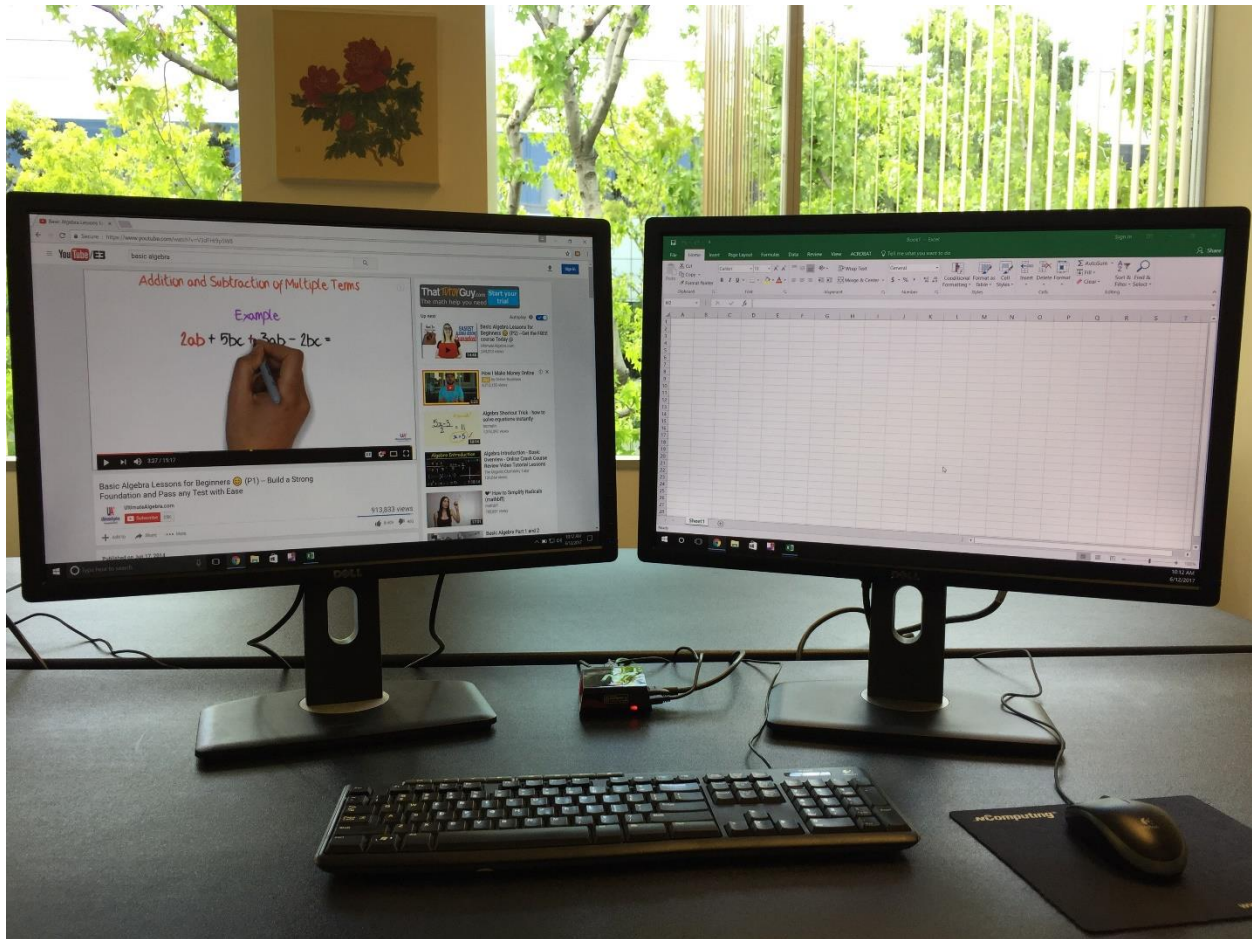
### From the RX300...

6. Power on the RX300. Make sure you have a valid Dual Monitor Display license. Go to Settings → Display. You can change the settings to your preference. *For optimal setup, your primary monitor should be HDMI and the secondary monitor should be VGA/DVI.* The following message will appear at the top confirming you a valid license:

**Note** These settings will only work if you have purchased the necessary Dual Display license.



- Click 'APPLY' and login to your vSpace Server to begin your desktop session. You can drag applications between to the two screens. Note vCAST Web and Media Streaming will only appear on the HDMI monitor.



**Hint:** If after completing the above steps and you receive a "black" screen on the secondary monitor. You may have to manually select the "Native default" resolution that the monitor supports in step 6 above.