



## Notice of Status Change (NSC) – End-of-Sale (EOS) and End-of-Life (EOL) for the U170

NComputing hereby announces the end-of-sale (EOS) and end-of-life (EOL) dates for the U170 access device. The last day to order the affected product is December 30, 2013. NComputing will cease all support for the affected releases on December 30, 2016.

All versions of the vSpace Server software that are specific to providing desktop virtualization for the U170 access device are also affected by this announcement and will follow the same EOL schedule. The latest affected versions of vSpace Server for the U170 are:

1. **vSpace Server for Windows 4.8.1** for Windows XP, Windows Server 2003 for the U170
2. **vSpace Server for Windows 6.4.3** for Windows Multipoint Server 2011, Windows Server 2008 R2, Windows 7 (32-bit and 64-bit) for the U170

Table 1 lists the affected product(s) for this EOL announcement together with options for any replacement product(s). Table 2 describes the EOL milestones, definitions, and dates for the affected product.

**Table 1:** Products Affected by This Announcement

End-of-Sale Product	Replacement Release
<b>U170</b>	L300, M300
<b>vSpace Server for Windows 4.8.1</b>	N/A
<b>vSpace Server for Windows 6.4.3</b>	N/A

**Table 2:** End-of-Life Milestones and Dates for the U170

Milestone	Definition	Date
<b>End-of-Sale Announcement Date</b>	The date of the document that announces the end of support of a specific thin client or software product release that is distributed to the general public.	October 21, 2013
<b>End-of-Sale (EOS) Date</b>	This is the date that a specific thin client or software product will no longer be available for purchase. The EOS date for this announcement affects the U170 access device, vSpace Server for Windows 4.8.1 and vSpace Server for Windows 6.4.3 and all prior versions of the vSpace Server for the U170. The EOS date is generally not applicable to a specific release of NComputing firmware.	December 31, 2013
<b>End of Software Basic Support (EOSW) Date</b>	This is the date when NComputing stops providing basic support included in the sale of the product. The EOS date for this announcement affects the U170 access device, vSpace Server for Windows 4.8.1 and vSpace Server for Windows 6.4.3 and all prior versions of the vSpace Server for the U170. The EOS date is generally not applicable to a specific release of NComputing firmware.	December 31, 2014
<b>End of Hardware Warranty (EOHW) Date</b>	This is the date when NComputing stops developing, repairing, maintaining, testing, or supporting the U170 access device and, if applicable, accepting RMA requests from customers who have extended HW warranty. For any unaddressed issue, an upgrade path or migration to the latest version or product replacement is recommended.	December 30, 2016
<b>End-of-Life (EOL) Date</b>	This is the date that NComputing stops providing service and support for the: <ul style="list-style-type: none"> <li>• U170 access device,</li> <li>• vSpace Server for Windows 4.8.1 software release,</li> <li>• vSpace Server for Windows 6.4.3 software release, and</li> <li>• all prior releases of the vSpace Server for the U170</li> </ul> as entitled by current NComputing's Basic Support, and the release becomes obsolete immediately.	December 30, 2016

## Additional Information

Q: What vSpace Server release(s) for the U170 will continue to be supported after the end-of-life date?

A: As of October 18, 2013, NComputing will provide Basic Support for vSpace Server for Windows 4.8.1 and vSpace Server for Windows 6.4.3 for the U170 according to the software schedule defined in Table 2; End-of-Life Milestones and Dates for the U170, no further releases of the vSpace Server for the U170 are planned.

Q: Where can I learn more about NComputing's SnS program?

A: Please visit the [Support Plan page](#) of the NComputing website.